



# Global Information Assurance Certification Paper

Copyright SANS Institute  
Author Retains Full Rights

This paper is taken from the GIAC directory of certified professionals. Reposting is not permitted without express written permission.

## Interested in learning more?

Check out the list of upcoming events offering  
"Security Essentials Bootcamp Style (Security 401)"  
at <http://www.giac.org/registration/gsec>

# **Disabling Unneeded Features and Services on Cisco Internet Gateway Routers**

Toon Mordijck

GSEC Practical Assignment Version 1.2e

## **Introduction**

Cisco is known as the market leader for Internet gateway routers in corporate environments. Sometimes these routers have a specific role in protecting the internal network. However, in many cases this role is given to one or more firewalls. This leaves the Internet gateway routers in many cases as the only device not protected by the firewall(s) for malicious network traffic over the Internet connection. Therefore it is quite important for many businesses to have good guidance on how to secure their Cisco Internet gateway router(s).

A lot of work has been done and many publications and course material (e.g. in the SANS curriculum) exist. Some excellent books on Cisco can be bought but luckily lots of formation is also freely available on the Internet. However, not always the same message is given. In books that try to cover all aspects of Cisco routers including e.g. the 'Cisco Router Handbook' from George C. Sackett, covering security aspects is very limited. Protecting the router itself is in most cases not covered at all.

More specific security focussed publications and courses show many differences in their list of recommended actions to secure a Cisco router and also the quality of the recommendations made varies a lot.

The best freely available guide on Cisco security I found is clearly the 'Router Security Configuration Guide' from the System and Network Attack Center (SNAC) from the US National Security Agency (NSA). The NSA publicised this document recently together with other Security guides. This 240-page publication is excellent. I do recommend downloading and reading it. Part of my research project consists of commenting on it, as I do not have the ambition to write a better document than this one.

A few other GIAC GSEC research projects have been done on Cisco security. The present work covers a topic not yet covered in the other ones.

The focus of this document is on closing down services and features as part of the hardening of the router. The classical idea behind this is that it is best practice to close down not only some services known as dangerous, but also all services and features that are not needed. There seems to be a consensus that especially on border routers, which are not protected by a firewall, this has high value. Originally I was convinced that it would be easy to build a list of services to close down. While concentrating on this during my research it turned out to be a major challenge.

## **Why is it so hard to know which services to disable?**

Something very specific about IOS (the Cisco router operating system) is the fact that a router configuration is defined as the set of changes compared to a default situation. The problem with this is that, while reviewing a configuration file, one cannot determine the services and

features that are enabled by default. Many router administrators do not know which services are active on their router and as a result are not aware of the related risks. The only way to find out which services and features are active is by researching the available documentation and publications.

One would expect to find necessary information in Cisco white papers and documentation and indeed a lot of it can be found on Cisco's web site. However this site is so huge that it is very difficult to find what you need. In a previous GIAC practical Pepin C. Barrameda Jr. explained that using a third party site can help in finding your way around the CCO (Cisco Connection Online) site and he specifically mentioned a site owned by a CCIE named Randall S. Benn (Cisco Systems in a Nutshell). I agree with him that this is a good alternative to find interesting documents on the Cisco site. However, it should be noted that it is also not the way to find really all documents on a specific subject, e.g. security. My impression is that every time someone checks the CCO site again, he/she will find more documents and more information. Exploring this site surely gives me the feeling of a never-ending job.

Another, quite annoying problem is the presence of clear errors in some of the existing documents, including white papers by Cisco. Many links on the CCO site lead you a document titled: 'Improving Security on Cisco Routers'. Some details in this document are in contradiction with details on the same subject in the IOS technical documentation (e.g. in the 'IOS 12.1 Basic System Management Commands' command reference) and contain errors. This means that sometimes it is even hard to find out how to disable a service that is enabled by default.

### **My approach to determine which services to disable and how to disable them**

As soon as I learned about the contradictions in the available documents, I decided to take the approach to believe only the official Cisco IOS Command Reference documents.

I understand the limitations of this approach. To be really sure about the accuracy of a specific command, one should test it on a real Cisco router to cover for typing/printing errors in the documentation. Due to time and resource limitations I could only test a few commands on one specific router (Cisco 1605) with one specific IOS software version (IOS 12.0). On the other hand, I am convinced that similar limitations were present for all the authors of the other Cisco IOS security guides available.

Furthermore it should be noted that if the tests were not performed on a freshly installed system, they would even not reveal the default behaviour of a specific configuration command. Both the enabled and the disabled version are shown in a configuration dump.

### **Comments on the NSA document**

In the 'Router Security Configuration Guide' from the SNAC-NSA the subject of disabling unneeded services and features is covered in section 4.2. As I appreciate the clear explanations in this section (and in the whole document) I use it as a base for some comments that result from my research:

- General: One of the major problems with this kind of document is the fact that details

can change with every new release of IOS. It is not always clear in the NSA document clear which command to use with a specific IOS version. At the time of the writing of this practical, documentation for IOS 12.2 was online available. However, I cover only IOS 12.1 and earlier and for testing I used IOS 12.0(7)T.

- **General:** Some of the recommendations relate to services that are already disabled by default. These include HTTP Server, Auto-Loading, IP Subnet Zero and IP Mask-Reply. It clearly does not hurt to explicitly disable such services. However, the result is most of the times not shown in a configuration dump. For some of them the associated risk is clearly higher than for others (e.g. http server versus ip subnet zero). Furthermore it should also be noted that many more services with potential risks on border routers can be activated. My personal approach is to limit hardening recommendations to the services and features that are enabled by default.
- **CDP:** In IOS 12.0(3)T the Cisco Discovery Protocol Version 2 (CDPv2) advertising functionality was introduced. Similar to the first version this service is enabled by default.
- **Finger:** Presumable from IOS 12.0 on both the commands **no ip finger** and **no service finger** can be used and act the same. The first one shows up in the configuration. The Cisco documentation on this is not clear.
- **NTP:** Something weird is happening with this service. The NSA document and some other Cisco Security guides recommend to use the **no ntp enable** command. However, all official IOS reference documents mention the **ntp disable** command. I could not test it myself: none of these commands was accepted on my test router. Maybe NTP is not supported on the Cisco 1600 hardware. However, a correspondent confirmed that he needed to use the **ntp disable** command on his routers (IOS 11.2(21) and 12.0(4)).
- **DNS Name Resolution:** the **ip name-server** command can be used to specify the name servers to be used in name resolution. By default no name server is specified. To explicitly deny all name-resolution the **no ip domain-lookup** command is best used.
- **PAD – X.25:** To my surprise I found that this service is enabled by default, even on my small test router. The probability that it will cause security problems seems very low. However, the general principle recommends disabling it. I discovered this in a Cisco white paper intended for ISP's. It was the only reference to it that I found in white papers or similar publications. I really wonder how many other services or features are even better hidden in the Cisco documentation.
- **MOP:** To disable an interface to support the Maintenance Operation Protocol (MOP), use the **no mop enabled** interface configuration command. This service seems to be enabled by default on Ethernet interfaces and disabled on all other interfaces. However, this command was not available on my test router.

## Audit guide

In this section I provide a simple list to verify if unneeded services and features are disabled on an Internet gateway router. The idea is to provide a checklist to compare a specific router configuration with. First the IOS release in use needs to be verified (use the **show version** command) as some of the configuration commands below have been changed at some point in time.

Services and features that should be disabled:

- CDP: use the global configuration commands:
  - **no cdp run** (from IOS 10.3 on) and
  - **no cdp advertise-v2** (from IOS 12.0(3)T on) or use the interface configuration command:
  - **no cdp enable** (from IOS 10.3 on)
- TCP and UDP Small Services: use the global configuration commands:
  - **no service tcp-small-servers** (from IOS 11.1 on, default from IOS 12.0 on) and
  - **no service udp-small-servers** (from IOS 11.2 on, default from IOS 12.0 on)
- Finger: use the global configuration commands:
  - **no service finger** (from IOS 10.0 on) or
  - **no ip finger** (from IOS 12.0 on)
- Bootp server: use the global configuration command:
  - **no ip bootp server** (from IOS 11.2 on)
- IP Source Routing: use the global configuration command:
  - **no ip source-route** (from IOS 10.0 on)
- Proxy ARP: use the interface configuration command:
  - **no ip proxy-arp** (from IOS 10.0 on)
- IP Directed Broadcast: use the interface configuration command:
  - **no ip directed-broadcast** (from IOS 10.0 on, default from IOS 12.0 on)
- Classless Routing: use the global configuration command:
  - **no ip classless** (from IOS 11.3 on as it is disabled by default in earlier versions)
- IP Unreachables and Redirects: use the interface configuration commands:
  - **no ip unreachable** (from IOS 10.0 on) and
  - **no ip redirects** (from IOS 10.0 on)
- NTP: use the interface configuration command:
  - **ntp disable** (from IOS 10.0 on)
- SNMP: use the global configuration command:
  - **no snmp-server** (from IOS 10.0 on)
- DNS: use the global configuration command:
  - **no ip domain-lookup** (from IOS 10.0 on)
- PAD – X.25: use the global configuration command:
  - **No service pad** (from IOS 10.0 on)
- MOP: use the interface configuration command:
  - **No mop enabled** (from IOS 10.0 on)

This list can be used to implement Cisco router hardening or to review it. In both cases deviations have to be justified by business reasons together with risk analysis. For every service or feature that is enabled, other measures (e.g. the use of access-lists) need to be investigated to reduce as much as possible the associated risk.

One should also keep in mind that this list focuses only on disabling unneeded services and features. Other aspects of securing Cisco routers including but not limited to restricting commands, have to be considered too.

## Analysis of the current role of Cisco in giving guidance on securing their own routers

I am quite disappointed in the guidance that is currently given by Cisco on securing routers.

As mentioned before, the white papers and the other documents that can be found at the Cisco Connection Online site are most of the time incomplete and some of them contain even errors.

I mainly used the IOS 12.1 documentation, as the version 12.2 documentation is less good in specifying default settings and command history anymore (at the time of the writing of this paper).

The book 'Managing Cisco Network Security' by Michael J. Wenstrom is sold as 'the Official MCNS Coursebook' to 'Prepare for the Cisco Security Specialist Certification'. It looks really good in general. However, on the aspect of disabling unneeded services, it lacks completeness and accuracy in a similar way as most other publications on this topic.

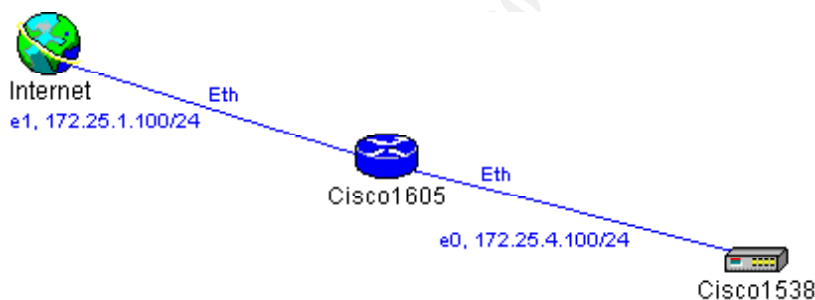
Cisco provides a free tool 'Configmaker' that can be downloaded from the Cisco site. It is a nice tool with an easy GUI that helps you configure various Cisco devices.

I downloaded version 2.5 build 8, claims to support IOS release 11.2 and later.

It is known as a real nice tool to generate configurations that make your network 'work'.

However, as is written in the README file: 'Cisco ConfigMaker does not try to configure every IOS parameter or support every IOS feature. Rather, it helps you get your device up and running by supporting the most common features.'

Indeed, when building a very simple network (a Cisco 1605 router between the internal network (Cisco 1538M hub) and the Internet:



An IOS nice configuration file is generated. However, the configuration commands that disable unneeded services are limited to:

- no service tcp-small-servers
- no service udp-small-servers
- no ip name-server
- no ip domain-lookup
- no ip http server

The **enable secret** command was even not suggested!

## **My conclusions and suggestions**

Many elements in this document clearly demonstrate that the subject ‘Disabling Unneeded Features and Services on Cisco Internet Gateway Routers’ is very complex. The ultimate guide on this subject does not exist and will probably never be written. A major contribution in the right direction is clearly the NSA document ‘Router Security Configuration Guide’. However, although this is a document with eleven main authors and five more contributors and a development history of more than a year, I could formulate quite a few comments on its content.

I made my own contribution to this subject and I hope that my research will help many people in securing their Cisco Internet Gateway routers.

My first suggestion is to all the authors or editors of the various existing documents (including the NSA and Cisco documents) to make corrections or additions to their documents based on the results presented in this document.

I am however aware that also in my list of configuration commands to consider, some errors may be present. The way Cisco reveals a router configuration to its administrators is just too unclear and I do not have, as most other people, the time and the resources to learn everything about it. The only people probably that have enough knowledge to guarantee the correctness of such a list are the IOS developers at Cisco.

My second suggestion is to Cisco to drastically re-engineer IOS in such a way that a configuration file gives a clear view on the detailed behaviour that can be expected from the router.

Probably, it will take several more IOS releases, to reach such a situation. My suggestion on the short term to the Cisco IOS developers is to publish a list of default active services and features and the correct configuration command to disable (and re-enable) them. Ideally this list should be available for all IOS releases (and sub-releases if relevant) but starting with the most recent releases is probably best. These lists should be published at the Cisco web site. Every author, every course leader and every consultant will still have his/her own vision on the best way to secure Cisco routers but at least they will be able to share the real facts on how a Cisco router works.

## **References and additional reading**

SANS courses that cover Cisco security include at least:

Crabb-Guel, Michele and Stewart, John Cisco’s Security Features: What, Where to Use, and How to Configure. NS1999 and other SANS conferences

Brenton, Chris and Spitzner, Lance Advanced Perimeter Protection and Defense In-Depth. part of the GIAC program “Firewalls and Intrusion Detection”

Sackett, George C. Cisco Router Handbook. McGraw-Hill 1999

Antoine, Vanessa et al. Router Security Configuration Guide. SNAC-NSA 2001. URL:

<http://nsa1.www.conxion.com/>

SANS-GIAC GSEC Research Projects on Cisco security include at least:

Lindsay, Paul “Cisco Reflexive Access Lists.” 2001. URL:  
<http://www.sans.org/infosecFAQ/firewall/reflex.htm>

Langley, Richard “Securing Your Internet Access Router” 2001. URL:  
<http://www.sans.org/infosecFAQ/firewall/router.htm>

Barrameda Jr., Pepin C. “Restricting commands on a Cisco Router with Privilege Levels.” 2001. URL: <http://www.sans.org/infosecFAQ/firewall/commands.htm>

The Cisco Systems in a Nutshell site originally could be found at <http://www.ciscoinanutshell.com>. This site has been moved to <http://iponeverything.net/cisco.shtml>.

Cisco “Improving Security on Cisco Routers.” URL:  
<http://www.cisco.com/warp/public/707/21.html>

Cisco “IOS 12.1 Basic System Management Commands.” URL: [http://www.cisco.com/univercd/cc/td/doc/product/software/ios121/121cgcr/fun\\_r/frprt3/frd3003.htm](http://www.cisco.com/univercd/cc/td/doc/product/software/ios121/121cgcr/fun_r/frprt3/frd3003.htm)

Cisco, all “Cisco IOS Software Configuration” technical documents. URL:  
<http://www.cisco.com/univercd/cc/td/doc/product/software/index.htm>

Cisco “ISP Essentials Guide.” URL:  
<http://www.cisco.com/public/cons/isp/documents/IOSEssentialsPDF.zip>

Wenstrom, Michael J. Managing Cisco Network Security Cisco Press, 2001

Cisco “ConfigMaker.” URL: <http://www.cisco.com/public/sw-center/sw-netmgmt.shtml>

## **Appendix 1: configuration of the test router I used**

Building configuration...

Current configuration:

```
!  
version 12.0  
no service pad  
service timestamps debug uptime  
service timestamps log uptime  
service password-encryption  
!  
hostname Ethan
```



```
!  
enable secret 5 ***removed***  
!  
!  
!  
!  
!  
no ip subnet-zero  
no ip source-route  
no ip routing  
no ip finger  
no ip domain-lookup  
!  
!  
!  
!  
interface Ethernet0  
description Internal  
ip address 172.25.4.100 255.255.255.0  
no ip redirects  
no ip unreachablees  
no ip directed-broadcast  
no ip proxy-arp  
no ip route-cache  
!  
interface Ethernet1  
description External  
ip address 172.25.1.100 255.255.255.0  
no ip redirects  
no ip unreachablees  
no ip directed-broadcast  
no ip proxy-arp  
no ip route-cache  
!  
no ip classless  
no ip http server  
!  
no cdp advertise-v2  
no cdp run  
!  
line con 0  
exec-timeout 15 0  
password 7 ***removed***  
login  
transport input none  
line vty 0 4  
exec-timeout 30 0  
password 7 ***removed***
```

© SANS Institute 2000 - 2005, Author retains full rights.

```
login
!  
end
```

## Appendix 2: configuration build by ConfigMaker in a similar situation

```
! *****  
! Cisco1605.cfg - Cisco router configuration file  
! Automatically created by Cisco ConfigMaker v2.5 Build 8  
! 13 August 2001, 05:06:37 PM  
!  
! Hostname: Cisco1605  
! Model: 1605  
! *****  
!  
service timestamps debug uptime  
service timestamps log uptime  
service password-encryption  
no service tcp-small-servers  
no service udp-small-servers  
!  
hostname Cisco1605  
!  
enable password a  
!  
no ip name-server  
!  
ip subnet-zero  
no ip domain-lookup  
ip routing  
!  
interface Ethernet 0  
no shutdown  
description connected to Cisco1538  
ip address 172.25.4.100 255.255.255.0  
keepalive 10  
!  
interface Ethernet 1  
no shutdown  
description connected to Internet  
ip address 172.25.1.100 255.255.255.0  
keepalive 10  
!  
ip classless  
!  
! IP Static Routes  
ip route 0.0.0.0 0.0.0.0 Ethernet 1  
no ip http server
```

```
snmp-server community public RO
no snmp-server location
no snmp-server contact
!
line console 0
exec-timeout 0 0
password a
login
!
line vty 0 4
password a
login
!
end
```

© SANS Institute 2000 - 2005, Author retains full rights.

# Upcoming Training

Click Here to  
**{Get CERTIFIED!}**



SANS Prague 2017	Prague, Czech Republic	Aug 07, 2017 - Aug 12, 2017	Live Event
SANS Boston 2017	Boston, MA	Aug 07, 2017 - Aug 12, 2017	Live Event
SANS New York City 2017	New York City, NY	Aug 14, 2017 - Aug 19, 2017	Live Event
SANS Salt Lake City 2017	Salt Lake City, UT	Aug 14, 2017 - Aug 19, 2017	Live Event
Community SANS Omaha SEC401*	Omaha, NE	Aug 14, 2017 - Aug 19, 2017	Community SANS
Community SANS Trenton SEC401	Trenton, NJ	Aug 21, 2017 - Aug 26, 2017	Community SANS
Virginia Beach 2017 - SEC401: Security Essentials Bootcamp Style	Virginia Beach, VA	Aug 21, 2017 - Aug 26, 2017	vLive
SANS Chicago 2017	Chicago, IL	Aug 21, 2017 - Aug 26, 2017	Live Event
SANS Virginia Beach 2017	Virginia Beach, VA	Aug 21, 2017 - Sep 01, 2017	Live Event
SANS Adelaide 2017	Adelaide, Australia	Aug 21, 2017 - Aug 26, 2017	Live Event
Community SANS Pasadena SEC401 @ NASA	Pasadena, CA	Aug 23, 2017 - Aug 30, 2017	Community SANS
Mentor Session - SEC401	Minneapolis, MN	Aug 29, 2017 - Oct 10, 2017	Mentor
SANS San Francisco Fall 2017	San Francisco, CA	Sep 05, 2017 - Sep 10, 2017	Live Event
SANS Tampa - Clearwater 2017	Clearwater, FL	Sep 05, 2017 - Sep 10, 2017	Live Event
Mentor Session - SEC401	Edmonton, AB	Sep 06, 2017 - Oct 18, 2017	Mentor
SANS Network Security 2017	Las Vegas, NV	Sep 10, 2017 - Sep 17, 2017	Live Event
Mentor Session - SEC401	Ventura, CA	Sep 11, 2017 - Oct 12, 2017	Mentor
Community SANS Albany SEC401	Albany, NY	Sep 11, 2017 - Sep 16, 2017	Community SANS
Community SANS Columbia SEC401	Columbia, MD	Sep 18, 2017 - Sep 23, 2017	Community SANS
Community SANS Dallas SEC401	Dallas, TX	Sep 18, 2017 - Sep 23, 2017	Community SANS
SANS London September 2017	London, United Kingdom	Sep 25, 2017 - Sep 30, 2017	Live Event
SANS Baltimore Fall 2017	Baltimore, MD	Sep 25, 2017 - Sep 30, 2017	Live Event
SANS Copenhagen 2017	Copenhagen, Denmark	Sep 25, 2017 - Sep 30, 2017	Live Event
Community SANS Boise SEC401	Boise, ID	Sep 25, 2017 - Sep 30, 2017	Community SANS
Baltimore Fall 2017 - SEC401: Security Essentials Bootcamp Style	Baltimore, MD	Sep 25, 2017 - Sep 30, 2017	vLive
Community SANS New York SEC401	New York, NY	Sep 25, 2017 - Sep 30, 2017	Community SANS
Rocky Mountain Fall 2017	Denver, CO	Sep 25, 2017 - Sep 30, 2017	Live Event
Community SANS Sacramento SEC401	Sacramento, CA	Oct 02, 2017 - Oct 07, 2017	Community SANS
SANS DFIR Prague 2017	Prague, Czech Republic	Oct 02, 2017 - Oct 08, 2017	Live Event
Community SANS Charleston SEC401	Charleston, SC	Oct 02, 2017 - Oct 07, 2017	Community SANS
Mentor Session - SEC401	Arlington, VA	Oct 04, 2017 - Nov 15, 2017	Mentor