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Protecting Web Traffic with Domino Web Servers

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It only takes but a few minutes to allow access to users mail, calendar and a variety of databases to web users when that web server is Lotus Domino. Lotus has provided a different password used by Internet users, which is separate from the password used with the Lotus Notes client. This decreases the chance of a captured Internet password being misused. However, many users use the same password for both the Internet access and the direct Notes client access. This means the plain text password in use on the Internet is identical to the one used by the Notes client. Together with the extreme ease for Domino administrators of most skill levels to be able to publish databases, there is a likelihood of many Domino web servers having vulnerabilities.

In this article we will discuss how we can significantly improve the security of information traveling between those web browsers and the Domino servers. This can be done at small expense, and little work for the administrator, and no work for the end users. The end result is better security of information.

The information that follows is based on Lotus Domino 5.0.4 and Verisign, but could be used for other versions of Lotus Domino and other Certificate Authorities. The information and steps below assume that the Domino server is working well and that Web access is already occurring.

The mission is to protect the transfer of information, including passwords between Web browsers and the Domino server, whether that is via the Internet or not.

The first step is to ensure that the Server Certificate Admin application is ready for use. If this database is already created (and it should be) then confirm it has the ACL's set to None for Default, and Internet Access set to None. The Administrators group should be added with Manager access. If this database is not available, then create it using the csrv50.ntf template and call it certsrv.nsf. Aside from the actual configuration of the server, this database is where we do the most of the work.

Now we need to create the Server key ring. Open the database called Server Certificate Admin. Use the first option to create our key ring. See figure 1 below:

Create Key Ring	
The first step in setting up SSL on a server is to create the keyring. When the keyring is created, public key certificates can be generated and stored in the keyring.	
Key Ring Information Key Ring File Name: <input type="text" value="c:\mydocuments\testkey.ring"/> Key Ring Password: <input type="password" value="*****"/> Confirm Password: <input type="password" value="*****"/>	Quick Help Specify the name and password for the keyring file. Enter the password to the keyring into the keyring file. An invalid password will result in a failed certificate into the keyring.
Key Size Key Size: <input type="text" value="1024"/>	Key Size is the size of the public/private key, both in bits. The larger the key size, the greater the encryption strength. Note: This Edition of Domino provides the ability to generate RSA keys of both 1024 bits and 512 bits in accordance with export regulatory guidelines.
Distinguished Name Common Name: <input type="text" value="mwnt002"/> Organization: <input type="text" value="MicroAge"/> Organization Unit: <input type="text" value="MicroAge (internal)"/> Email Address: <input type="text" value="MicroAge@microage.ca"/> State or Province: <input type="text" value="Alberta (no abbreviations)"/> Country: <input type="text" value="CA (two character country code)"/>	The Distinguished Name is the information used to identify the public key certificate. It is used to connect to the certificate. Note: Public key certificates are named after the URL of your site. Some browsers need the Distinguished Name and others need the URL. Some browsers connect with the Distinguished Name.
<input type="button" value="Go to Key Ring"/>	

Figure 1 – Creating a Key Ring

You will need to use 12 characters or more for the password. Always use the 1024 key size. In the **Common Name** field you need to have the exact name of your server, such as www.microage.ca. In this case we see my test server, which is mwnt002 (and is defined not in DNS but in a host table on the machines connected). **Organization** is the name of your organization (that you work for). The **Organization Unit** should be your Domino domain. The last three fields are logical. Now use the **Create Key Ring** button to generate your ring.

It is important to note that two files are created with the name you entered above. One has a file extension of .kyr, which is your key ring, the other with a .sth which is your password. It is NOT encrypted, but merely altered so make sure you protect these two files.

Now we need to request a server certificate. This can be requested from a Domino, or third party Certificate Authority (CA). It is important to note here that if you use a Domino CA then you will need to add a certificate to your web browsers that is in common with the server certificate you added to your server from the CA. This can be more time consuming and more costly than simply purchasing one from a third party CA that your browsers already have a certificate in common. That is why we are using

Verisign in this example. All IE and Netscape browsers already have a certificate in common with Verisign. We only need to add one to our server to be complete.

To create the request for the server certificate we use the Server Certificate Admin application again. This time we use option 2. Choosing Option 2 will show Figure 2.

Create Server Certificate Request

A certificate is required for the public key in the keyring you created. To obtain a certificate, you create a certificate request, and provide it to a Certificate Authority, for signing. Use this form to create the certificate request.
Note: Before proceeding you should read the instructions provided by the Certificate Authority you are using to see how they require the certificate request to be formatted.

Key Ring Information	Quick Help
Key Ring File Name: <input type="text" value="c:\my documents\notes\key\key.p"/>	Specify the keyring file. Note: The keyring contains the distinguished name information that will be included in the certificate request.
Certificate Request Information	
Log Certificate Request: <input checked="" type="checkbox"/>	Log certificate requests for future reference. Note: Click on "View Certificate Requests" in the main menu page to see a listing of all logged requests.
Method: <input checked="" type="radio"/> Paste into form on CA's site <input type="radio"/> Send to CA E-mail	Choose how to submit the certificate request to the Certificate Authority. Note: The "Paste" method is recommended if it is supported by the Certificate Authority you are using.
<input type="button" value="Create Certificate Request"/>	

Figure 2 – Create Server Certificate Request

The form should already be filled in correctly but confirm the file name and path of the Key Ring file. Now use the **Create Certificate Request** button. You will be prompted for the Key Ring password and then you will see Figure 3.

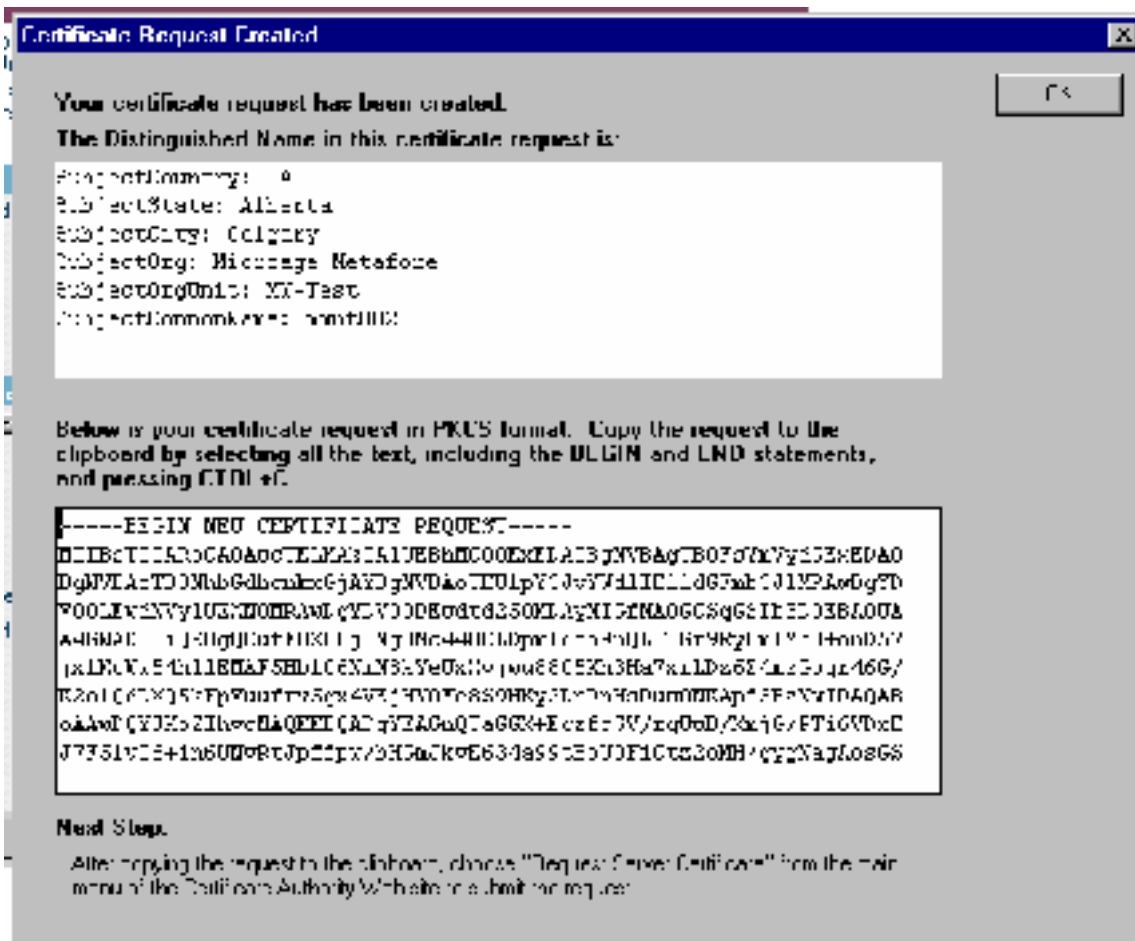


Figure 3 - Certificate Request Created

Examine the screen and insure the top white box shows the correct information. The bottom box is the request we need to pass to Verisign. You can highlight it all with click and drag then use <ctrl – c> to copy it to the clipboard. Now it is ready to paste into the Verisign form. Ensure that you include the Begin and End statements.

Now you need to move to the Verisign web site (www.verisign.com) or to the Canadian representative of Verisign (www.cibc.com/verisign). You pick the kind of server ID you need (we chose Secure Site). You will need to prove who you are. This can be done electronically with a DUNS number, or you can fax business license or articles of incorporation (F: 877/862-2270). At the point where they ask for your CSR, you can use <ctrl – v> to paste in your certificate request that you copied to the clipboard. Once you have completed the process without error, a wait from 2 hours to several days to receive your requested certificate is expected. I should mention that I called CIBC Verisign support (877/291-3111) and asked how long the process would take, and they said that if it was important they would do it right now. It was completed in about 1.5 hours.

When Verisign is finished, they will send you an email and it will contain your certificate. It will look like figure 4.

<http://www.verisign.com/server/index.html>

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VeriSign Digital ID Services

```
-----BEGIN CERTIFICATE-----
MIICWDCCAgICECY2KOLxjSCFd4N+xTc3a+MwDQYJKoZIhvcNAQEEBQAwgaxFjAU
BgNVBAsTDVZlcm1TaWduLCBJbmMxRzBFBgNVBAsTPnd3dy52ZXJpc2lnbi5jb20v
cmVwb3NpdG9yeS9UZXR0Q1BTIEluY29ycC4gQnkgUmVmLiBMaWFiLiBMVEQuMUYw
RAYDVQQLZz1Gb3IyVnVyaVNPZ24gYXV0aG9yaXplZCB0ZXN0aW5nIG9ubHkuIE5v
IGFzc3VyYW5jZXMgKEMpV1MxOTk3MB4XDTAwMDczMTAwMDAwMFoXDTAwMDgxNDIz
NTk1OVowcTELMakGA1UEBhMCQ0ExEDAOBgNVBAsTB0FsYmVydGEzEDAOBgNVBAsU
B0NhbGdhcnkxGjAYBgNVBAoUEU1pY3JvYVdlIE1ldGFmb3JlMRAwDgYDVQQLFAdN
Vy1UZXR0MRAwDgYDVQDFAdtd250MDAyMIGfMA0GCSqGSIb3DQEBAQUAA4GNADCB
iQKBgQCUTf8XC0jBNq0Mc44WELDpwldco9nQLTIGr9RyCmlMb3+onD57jx1KoWw5
4hl1EMAF5Hb106NmN8kYeUxXvjwu8805Kh3Ha7xrLDz6Z4mzGoqr46G/K2o1QdDX
Q5kFpVuufrv5gx4VEjHY0Ye8S9HKy2DnDnHsDuwONKApf5BzNwIDAQAABMA0GCSqG
SIb3DQEBAUAA0EAAAgf+B4T0OYfzGBEPfwc64ggbuVaZ4qLiBHLufyxCbBg1BDT
96SKOi/2Z/e+axT/5dJyNfm6TpfKgYkbb0+2iQ==
-----END CERTIFICATE-----
```

Figure 4 – server certificate from Verisign

Now you need to copy and paste the certificate into your Key Ring. So once more open the Server Certificate Admin application. Now choose option **4 – Install Certificate into Key Ring**. Now in Figure 5 you can see where to paste the certificate you were emailed. Before pressing the **Merge Certificate** button, ensure that the file name and path at the top of the screen is correct.

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Figure 5 – Installing server certificate into your key ring

Enter the password when prompted. You are now finished with the certificates. You are ready to prepare the server to use them. It is important to remember to copy the two keyfile.* files to the server data folder. Then put a copy of them someplace secure, such as a protected encrypted database, and then wipe them from your local hard drive.

Now you need to work in the Domino Directory, **Servers** view. Open the server you are going to enable SSL on (and have copied the two key files to). Select the **Ports** tab, and then the **Internet Ports** tab. Now in figure 6 you can see that the SSL key file name should already be correct. You can change the SSL protocol version to only support V3.0 of SSL to take advantage of the new features.

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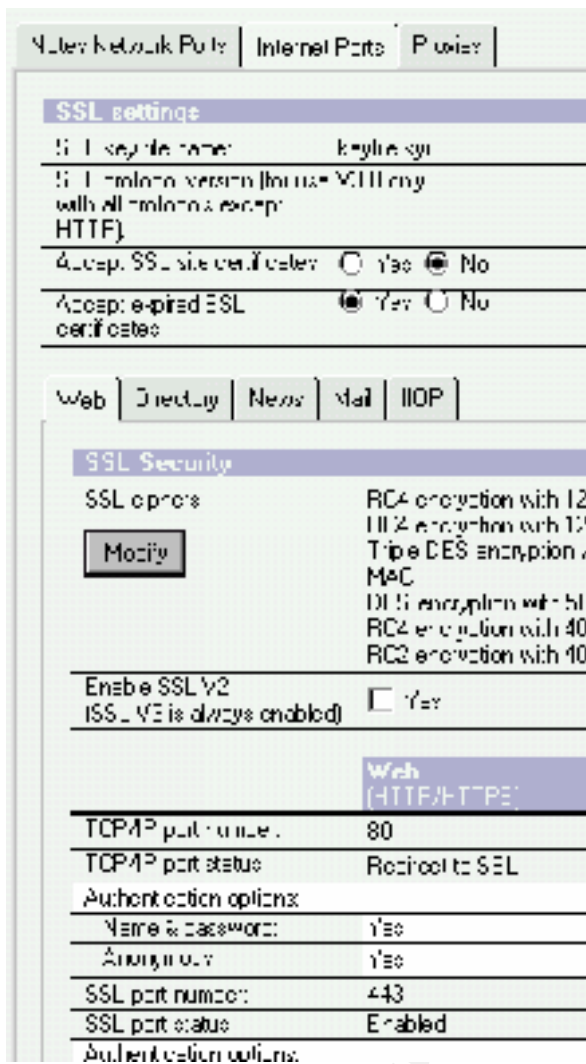


Figure 6 – Port information

At the bottom of the figure you should confirm that the SSL port status is enabled and using the normal port of 443. Both of these should not normally need changes.

SSL has been configured for use, but we aren't using it yet. One of our choices is to use SSL for selected databases (right click and select **Database Properties** on each database and check the checkbox labeled **Web access: Require SSL connection**). If you have the server resources (RAM and processor) you can also use SSL for everything. This is the best choice if possible. To use SSL for everything, use the Domino Directory again, **Servers** view, and open the server document. Select the **Ports** tab, and then the **Internet Ports**. As can be seen in figure 6 above you can set the TCP/IP port status: to Redirect to SSL. This means even if a user connects using a HTTP URL they will be redirected to SSL.

Now the last thing to do is to ensure that the options we have tweaked above in the server configuration are live. This is accomplished on the server console with a **tell http quit** followed by a **load http**.

When you connect to this server you should immediately see a small padlock in your lower right corner. This is accomplished without visiting any of your users machines, whether they are in the office or at home, and without any sacrifice of security!

You can quickly and easily add a bit more security. You can use the Domino Directory, **Servers** view, and select the server. Once again select the **Ports** tab, followed by the **Internet Ports** tab. Now in figure 7 you can see two Anonymous options.

Web (HTTP/HTTPS)	
TCP/IP port number:	80
TCP/IP port status:	Redirect to S
Authentication options:	
Name & password:	Yes
Anonymous:	Yes
SSL port number:	443
SSL port status:	Enabled
Authentication options:	
Client certificate:	No
Name & password:	Yes
Anonymous:	Yes

Figure 7 – More security

Ensure that both fields are set to **No** (above shows the default values for these fields). Once that is done you need to reset the HTTP task by using the **tell http quit** and **load http** commands on the server console. Then when you try to connect, before you see anything, you will need to authenticate with the server.

If you implement the above with a testing ID it won't work quite right. You need to call Verisign support (650/429-3400) and ask them to email you a Trusted Root for the Verisign Testing Authority.

We have looked at implementing SSL for web access to a Domino server. This will ensure that all traffic between your end users' web browsers and the Domino server will be encrypted. This makes it harder for individuals to capture useful information from your communication sessions.

References

1. Kirkland, Rob. "Domino System Administration" New Riders, December 1999
2. Lotus Development Corporation, "Administering the Domino System, Volume 2", 1999
3. Unknown author. "How SSL Works", URL: <http://developer.netscape.com/tech/security/ssl/howitworks.html> (unknown date)

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